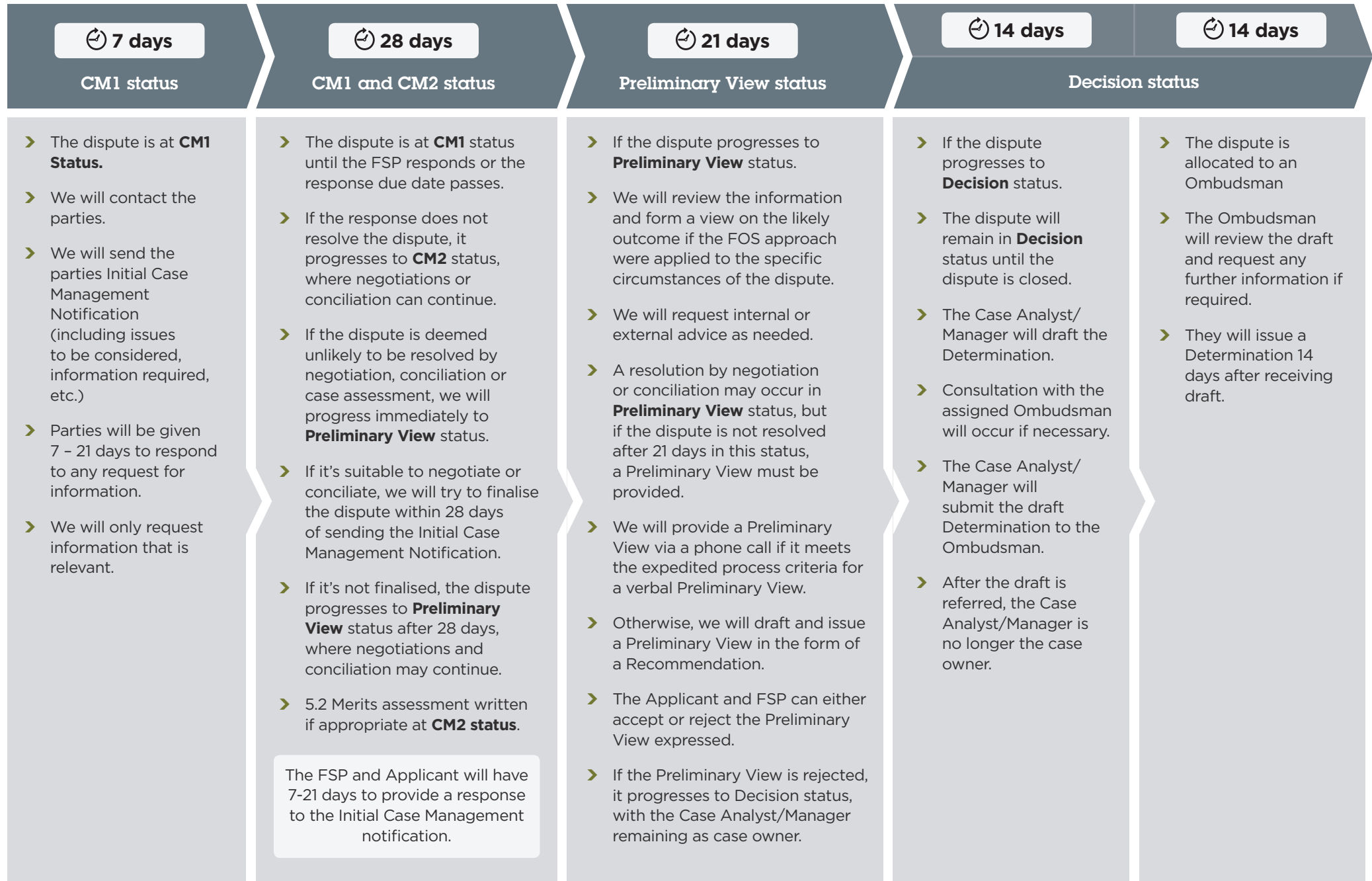


# Standard and Complex summary timeframes and activities for a Case Analyst/Manager



These are average expected timeframes.